



TSH Partner Carriers:

At Tennessee Steel Haulers, Inc., we strive to assist you in managing your cash flow. As a result, we began a direct deposit option for settlement earlier this year. This option has resulted in speeding up the availability of funds in your bank account within days of receipt of properly completed paperwork.

We are now offering an additional money-saving way to submit the required paperwork. Technology now allows us to accept your documents via e-mail as long as the images are in *.tif* format. We are unable to process files in any other type of format. Please verify the file type before submitting documents via e-mail. E-mail your text imaged files to DTACarrier@tenh.com for expedited processing without the added cost or delay of mailing. To avoid delays or errors in processing, please remember to submit documents for **one single load** per e-mail transmission. Multiple e-mails within the same day can be processed.

Remember, properly completed paperwork consists of rate confirmation with the corresponding Tennessee Steel Haulers load number, your invoice with remittance address and/or factoring company information, bills of lading, and customer signed proof of delivery.

Feel free to call Penny Keller, Billing/Collections Manager at (615) 271-2468 if you have any questions or comments.